

RETURN AUTHORIZATION REQUEST FORM

Please fill in and fax back to (973) 857-0607 to receive your RA#

***NOTE: Return Authorization Number will NOT be issued unless a Repair Purchase Order Number showing the repair cost of the item is provided to Digital Design. Warranty status will be determined after receipt of the item(s) at DDI. If warranty item(s) are received and are deemed to have voided the warranty due to improper handling or use, the quoted charges will apply.**

**Return Authorization Number MUST appear on outside of box of all returned goods
DISCLAIMER**

Digital Design Inc is not liable for any equipment that is not mentioned on this form.

***** Ink Jet cartridges returned will be electrically tested upon receipt. Any and all received cartridges passing electrical test will be returned to the sender and deemed un-repairable due to improper maintenance procedures. In the event of any questions, please contact your purchasing source for proper maintenance procedures.**

Return Authorization NO _____ Account Number _____

Bill to Company
Name _____
Address _____

Ship to Company
Name _____
Address _____

Technical Contact _____ Tel _____ Fax _____

E-MAIL _____

Purchasing Contact _____ Tel _____ Fax _____

E-MAIL _____

Purchase Order No for repair, or Credit Card Number _____

Repair if not under warranty (charges will apply) ? Yes No

Model Number _____ Model Description _____

Serial / Batch Number _____

Problem encountered – Please supply as much detail as possible

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